Legal Marketing: Top 25 Law Firm Website Clichés to Avoid, part 2

Article By:

Ross Fishman

With their hard-earned reputations, top lawyers have nothing to prove. But bad marketing doesn't hurt them as much as it does most other firms. But keep reading if your firm doesn't yet possess a Wachtellian level of credibility.

So here they are, the second part of the 25 most typical and tedious photos law firms use — followed by what I think these icons *actually* convey to the average website visitor.

11. [The Image:] Scales of justice (Similar scales are also used by drug dealers)



[What it means:] "Still just lawyers."

12. Dart boards (often showing *three* darts in the bullseye)

We're on target."

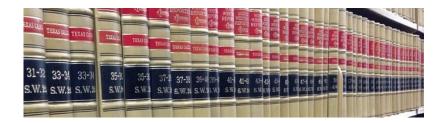
13. DNA/Test tube/beaker/gears/CD

"We have an intellectual property practice."

14. Books (always with striped spines)

"This might be 2016, but we still use books."

(The Small-Firm Trifecta is when there's (1) a gavel resting on (2) the book, alongside (3) a scale.)



15. Computer (Tablets and smartphones also count)

"Look! We use computers!"

(Check the monitor to see if it's running Word Perfect.)

16. Eyeglasses or pen on a document

"We work on paper documents."



17. Boxing gloves

"We're actual trial lawyers, not paper-pushing discovery jockies."

18. Man/Woman walking, in suits

"That's our profession's action shot."

(We're lawyers. We walk.)

19. Vacant lobby/Conference room

"We have beautiful furniture."

(Actually, "It's 5:01. You could safely shoot a cannon down the main hallway.")



20. Blurry man running up steps

"We're fast-paced, dynamic lawyers."

(Actually, "Out of my way! I'm late for court!")

21. Rowing

"We work as a team!"

(Violinists also work.)



22. Crayons/Flags/Circle of hands

"Diversity!"

(But since we don't actually have any, here's a bunch of colored pencils.)

23. Grinning personal injury or divorce lawyer

"We're lawyers."

(Actually, "Lost a limb? Wife left you? Glad I'm not you. Cheese!")

24. Cheetah

"We move fast. Look, here's a fast thing."



25. Maze

"We solve puzzles."

(A Rubik's Cube is popular too.)

The fact that you immediately recognized all or most of these, and perhaps laughed uncomfortably at a few of them, proves that these images have lost their impact. So, if you're using any of these in your marketing materials, from website or blog to print ads or brochures, *stop immediately*.

Perhaps you could change your tag line to "Average skills. Average price.TM" Or, preferably, come up with something that really sets you apart. Create something else, something great. Something that helps you stand out in a way that generates real revenue. If you can't do it, hire someone who can. But it must be done, it's important.

Figure out who you really are, then build your marketing around that.

Part 1 is available here.

© 2025 Fishman Marketing

National Law Review, Volume VI, Number 257

Source URL: https://natlawreview.com/article/legal-marketing-top-25-law-firm-website-clich-s-to-avoid-part-2