

COVID-19 eCommerce Fraud: FTC Consumer Complaints

Article By:

The Federal Trade Commission (FTC) released “more state-level information available to the public about the complaints it receives from consumers related to COVID-19, with reports about online shopping problems topping the list of complaints in most states.” The June 11, 2020 news release entitled “[FTC Makes More State-Level Data Available About COVID-19 Related Complaints from Consumers](#)” included “[Explore Data with the FTC](#)” with the following comments:

The COVID-19-related online shopping complaints from consumers include reports about items not arriving or not arriving when promised and items that are different than advertised.

The FTC began releasing COVID-19-related complaint data in late March 2020.

So far, the FTC has received more than 91,000 total COVID-19-related complaints between January 1 and June 8, 2020.

Consumers have reported losing a total of more than \$59.2 million to COVID-19-related fraud.

California has reported the largest number of COVID-19-related complaints.

Consumers need to be wary eCommerce fraud during Covid-19, and hopefully the FTC report will help!

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